



HELPING YOU WITH TODAY'S OVERLOAD

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Helping you with today's **overload of information, technologies, and demands.**


Is your financial software meeting your expectations? Are you availing yourself of the proper analysis and reporting tools for maximum efficiency, increased productivity and profits? Does your web site presentation offer a most pleasurable experience for visitors inducing them to seriously consider becoming customers? Are you getting the best advice for efficiency in implementing your next software upgrade?

We at iAutomate help you manage the overload of your technical requirements by utilizing our simple and proven methodology: listen, review, show, implement. Backed by a network of professionals, we offer assistance to small and medium-sized businesses with software design, implementation and upgrades, customizations, web application design and development and the technical aspects of your communications strategy and overall performance.

Your business will benefit through improvements which become manifest in repeated successes by using new, exciting and innovative ways of doing business. We invite you to visit our [SERVICES SECTION](#) to see how we can help improve your day to day operations for improved management and performance and results.

Experiencing difficulties or not fully satisfied with your Epicor software? 

Updating your website content a major problem? 

Major concerns with current economic situation? 



[Click here](#) now to sign-up for our newsletter and be kept up to date!



On the run! Download a copy of this site by [clicking here](#) and view it while on the train or plane.



See how we can help you with your new or existing implementation of Epicor Enterprise Suite of products.

[Click here](#) for more information
or [click here](#) to be brought to Epicor's main web site

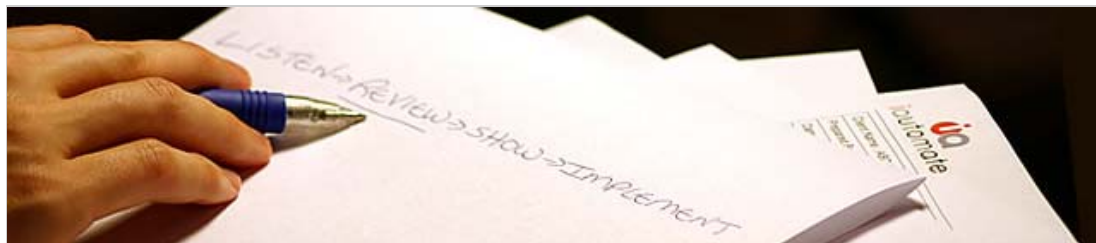
Our Services

CONSULTING

EPICOR CONSULTING

DEVELOPMENT

WEB



We offer a wide range of services to help you with today's overload. With our simple methodology of Listen » Review » Show » Implement, we can quickly identify and propose solutions that work for your business.

Listen: through a series of meetings with yourself and your key users, we listen to better understand your business and needs;

Review: we review with you our understanding of your business to ensure that we're on track, and we further listen and review until we know we have it right. We want to be completely comfortable that our services can fully meet your needs;

Show: we have found that the most powerful way to ensure we're on the right track in meeting your needs is to show you. We will show you what the final deliverable will be so that you and your key users may witness the usability and effectiveness of what we will be implementing. If new items or changes are identified we return to "listen";

Implement: the final stage is to deploy our services using a "go-live" implementation strategy that caters to your business schedule and demands.

Then we stick around; we return to "listen" and start the process over to ensure that you and your key users are completely satisfied.

Our Services

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Consulting

With a simple methodology and collaboration with a network of professionals, we have the resources and expertise to optimize your technical implementation.

It is important these days to stay competitive while being efficient and keeping costs down. We appreciate the challenge you're taking by your investment in new software and infrastructure. Our consulting experience enables you to get it right from the get-go. This includes:

- consulting on decisions regarding business processes and workflow; system and hardware; and marketing and branding
- assisting with finding the most efficient way to do business by utilizing performance management techniques and assessing the rewards of extending your business via our development and web services
- helping to manage support, customer and vendor relations by knowing what questions to ask and deciphering and disseminating the answers

Epicor user or partner... [click here](#) to find out more about our services to existing or new Epicor customers.

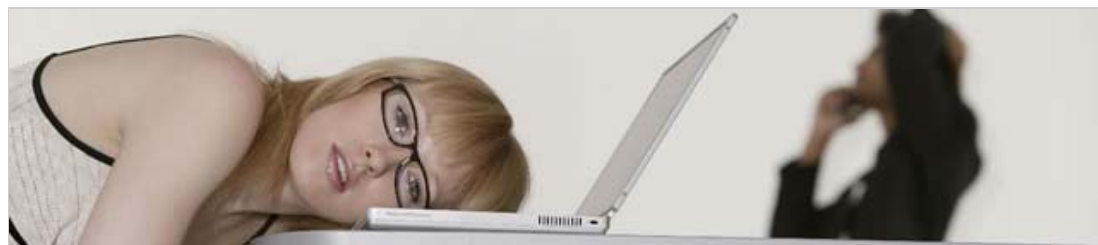
Our Services

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Epicor Services

Can't keep up with the everyday demands using your Epicor solution? Are you performing various redundant tasks that seem to take all your time? At iAutomate, we've helped many Epicor customers to take the user experience to the next level.... custom solutions or add-ons to help automate many of their processes to produce results.

iAutomate is one of more than a dozen Epicor Authorized Partners in Canada... yes one more to chose from. How do we differ from the rest? Our focus is not on selling Epicor products (we will do so when both we and the customer recognize the benefit) but to enhance the implementation and every day use of the Epicor suite of products.

We are a small team and customer centric. Therefore, being small we have a lower overhead cost and can pass these savings on to you. During economic difficulties it is important to us that our customer recognizes a fast ROI at low costs. One way we do this is by utilizing today's technology to do most of the work remotely, thus reducing the expenses associated with travel and accommodations (when applicable).

We are backed by Epicor and selected professionals and partners in Canada and the US to round-out our experience in the vast array of products offered by Epicor. This backup team is termed "The Network". The Network comprises of a small amount of trusted consultants and partners that we know can deliver the best. Read more about our Network on our [Partners](#) page.

A listing of product we support and implement and the type of services offered:

Implementation and technical expertise in the following Epicor Suite of products:

- Epicor Enterprise Financials
- Epicor Enterprise Extensions
- CRM (FrontOffice)
- Epicor Extensions (Import Manager, Credit and Collections, etc.)
- Epicor for Service Enterprise (E4SE)
- BI Suite: Descision Store, BI Web Part
- Web Products: ePortal, StoreFront
- Enterprise Application Integration (EAI)
- Active Planner for Enterprise
- Advanced Allocations
- Microsoft FRx

Customizations and Development Tools and Platforms:

- Customization Workbench (BackOffice)
- Powerbuilder (BackOffice Distribution)
- Financial Reporting Crystal Reports/Business Objects
- SQL Reporting Services
- Microsoft SQL Server 2000, 2005, 2008
- ICE (E4SE)
- C# (E4SE)

Latest product updates

- Enterprise Suite 7.4 just released! Didn't get your copy? Let us know and will make sure one is on its way.
- We are getting ready for Epicor 9... Epicor's biggest release yet!

Subscribe to our [newsletter](#) and get further insight into Epicor Suite of Products

About Epicor

Today, Epicor is a recognized leader and provider of comprehensive global business solutions for midmarket companies and divisions of Fortune 1000 enterprises. Epicor is a global leader in the midmarket serving over 20,000 customers in over 140 countries with software solutions that support over 30 languages. With more than 20 years of operating history and innovation, Epicor delivers comprehensive enterprise software solutions with a sophistication and maturity that competes with tier-one vendors, but at a fraction of the cost

[Click here](#) to be brought to Epicor's main web site.



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Our Services

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Development

Whether it is customized development for an existing application or configuring a new upgrade, we implement and assist with a proactive approach and overall objective of you managing your workload more efficiently. This includes development in the areas of :

- custom application development (.Net, C#, VB) for Windows
- custom application development (.Net, ASP.Net, PHP, MySQL) for web sites
- SQL Server 2000, 2005, 2008 (Reporting Services, Analytical Services, Integration Services, and programming)
- Crystal Reports
- Microsoft Office
- PerformancePoint 2007
- Application Integration (making your systems communicate to one another)

We employ the following methods:

- Rapid Application Development
- Solutions that will stand the test of time
- Easy to use application
- latest and greatest technology

Our Services

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Web Services

Using your web site as a tool to accurately present to your customer what makes your service exceptional, we perform development and services in the areas of :

- site assesement
- site design and low cost hosting
- metric measurement, analytics
- Search Engine Optimization (SEO)
- marketing tools (newsletters and email campaigns)
- programing (ASP.net, PHP, mySQL)
- collaboration (Web 2.0, SharePoint)
- Content Management Systems (CMS)
- site branding (logos, business cards, letterhead, brochures...)
- integration to payment systems
- content creation

We can also help you install, configure, and brand many of the open source web site applications. These can save you time and money and include:

- WordPress - Blogging
- Joomla, Drupal, and CMS Made Simple - Content Management System
- SugarCRM - opensource Customer Relationship Management(CRM) application
- PHPList - Email Marketing

We consult with you to build professional-looking Web sites that are visitor friendly and state your message clearly. We take the time to get to know your business through your eyes so we can help you get your message out to your Web site visitors. Your Web site will be clean, concise, efficient and optimized.

Our site design utilizes the latest standards to ensure that all visitors regardless of browser they use (Microsoft Internet Explorer, FireFox, Google Chrome, Safari) will have the same experience. We also ensure that the sites can be easily extended for future needs and that the layout and usability of the site is conducive to a high-quality visitor experience.

We train you and your end users on their web solutions to ensure you get the most of it and take full ownership and control. Your ability to maintain your own site within your own schedule is very important to us. And when you need help, we provide a level of support that caters to your individual needs and requirements.



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This new partnership is a great example of iAutomate demonstrating its ability to deliver and support an Epicor software solution while being backed by Epicor itself.

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February 3rd, 2009

Alain Hurtubise founds iAutomate

A new and different consulting firm is born. The difference? A personal touch and a satisfaction guaranteed approach.

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This new partnership is a great example of iAutomate demonstrating its ability to deliver and support an Epicor software solution while being backed by Epicor itself. iAutomate's has over 10 years experience with Epicor Enterprise suite of products and the customer can be confident in knowing that iAutomate has access to all the Epicor resources required to deliver the best solution possible. Being a partner allows iAutomate access to Product Resources, Marketing Resources, Support, Training and more. This also includes access to EPICweb, Epicor's main customer and partner portal.

"This partnership is a great opportunity for us to grow and establish a strong connection with Epicor allowing us to deliver the best Epicor has to offer to our customers." Alain Hurtubise, President of iAutomate.

About iAutomate

iAutomate has over 15 years experience providing development, consulting and web services to a broad range of organizations from Not-for-Profit to small- and medium-sized companies to Fortune 500 companies. iAutomate's motivation is to drive performance with efficiency, productivity, and visibility by understanding the diverse needs of complex companies. As an Epicor Authorized Partner, iAutomate assists new and existing Epicor customers to implement, support and maximize their solution.

About Epicor Software Corporation

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor celebrates 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world.

Epicor is a registered trademark of Epicor Software Corporation. Other trademarks referenced are the property of their respective owners. The product and service offerings depicted in this document are produced by Epicor Software Corporation.

related links:
www.epicor.com
www.iautomate.ca

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February 3rd, 2009

Alain Hurtubise founds iAutomate

A new and different consulting firm is born. The difference? A personal touch and a satisfaction guaranteed approach.

With more than 15 years of experience in the industry, Alain Hurtubise and his team of caring professional have set out to become a different consulting firm emphasizing client care, support and satisfaction. iAutomate can solve problems that are slowing down your business and seriously affecting your bottom line. They just might have what you need to keep your business moving in these tough times. Go to [iAutomate.ca](#) and see how they can help your business run more smoothly and effectively by automating and streamlining some of your business processes. They also benefit from a vast array of communication projects, acquiring vital skills, knowledge and resources to design websites that are the envy of all.

Alain Hurtubise, a former senior consultant and manager of operations projects with Epicor, is the founding president. His personal mission is to put emphasis on cordial and happy relationships with all the corporation's clients. He is assertive as he maintains that client satisfaction is not an empty promise but a real commitment. Now, that is different.

related links:

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- Next Generation Software for the Service Industry 
- Epicor for Service Enterprise - Marketing, Advertising, and Communications 
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Welcome to our Spring issue of our newsletter

Spring is here and it is time to clean things up. Unclutter your desk and think about increasing efficiencies of your operations.

With today's economy it is more and more important to review your operation and its performance.. We at iAutomate can help you with the review process. We will often find some processes that can be streamlined, automated, and sometime eliminated!



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Epicor:

- Third Party Security
- Embedding COM Objects
- What's New in 7.4

Web Services:

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- Fighting Spam
- Effective Blog

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About Us

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We have over 15 years of experience in the software industry in implementing, developing and supporting a broad range of companies from Not-for-Profit to small and medium-sized businesses to Fortune 500 Companies

We are iAutomate and, as the name implies, we like to automate things. We are on the cutting-edge and utilize new technology and new ideas. We value quality and making your technical processes more efficient and easy to use. We want to become part of your community and we are in this business to find solutions for your challenging problems.

Experience in the following industries:

- Financial Services
- Professional Services
- Accounting Services
- Distribution Centers
- Technology
- Government
- Crown Corporations
- Paper and Lumber
- Not-for-Profit
- Entertainment
- Unions
- Commercial Real Estate
- Education
- Marketing
- Field Operations

Our Partners

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Our Partners form what we call "The Network". This network of selected experts and companies meet our highest standards. They have proven that we can rely on them during various aspects of our implementations processes or simply by extending our services by complementing our current offering. The network benefits from many years of experience and expertise in a rich portfolio of work.

While providing our services, our privilege of accessing a network of specialists is extremely important in order to deliver maximum quality. We consult our partners for support and advice in new and specific areas of developing technology in order to offer the best current and most effective solutions.



Antler Consulting offerings are in the Software implementation and Consulting services, primarily concentrating on the Epicor Suite of products.



Dep Media is a communications company providing services that range from corporate branding, print, website development, website hosting, new media and photography



Epicor Software Corporation. ERP Software and enterprise software solutions to 20,000 customers in over 140 countries. Epicor global business software solutions.

www.epicor.com



Social Media Tool for Work and Learning. We live in a world where the social Internet brings unheralded opportunities to grow and develop as a lifelong learner and as a productive employee or entrepreneur. Social media tools are simple, meaningful and necessary in the work we do with others.

Brent MacKinnon
www.socialmediatools.ca



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Email: accounts@iautomate.ca

Support and Web Hosting

Tel: 905-910-0361

Site down! Call us at the above number then try 416-434-3185

Email: support@iautomate.ca

When emailing support please provide as much information as you can to help us get back to you with possible solution(s).

Stay in Touch

Make sure to signup to our [newsletter](#). We will keep you informed of events, tips and tricks, our services, and much more!



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Privacy

iAutomate's policy is to respect and protect the privacy of our users. This policy statement informs you of how we will handle information we learn about you from your visit to our Web site.

While you can access most areas of our Web site without submitting any personal data, there are some areas of our site that request information from you (such as registering for a newsletter). It is our policy to use this information for internal purposes only and it will not be shared with third parties for commercial purposes. If you request information from iAutomate, however, we may provide such information to our business partners and employees to use to contact you for marketing purposes.

When you visit our Web site, our web server automatically tracks the domain from which you accessed our site and what pages you accessed. We only use and analyze this data for aggregate trends and statistics to help us better understand how our site is being used and to make it more effective.

Unfortunately, no data transmission over the Internet can be guaranteed to be secure, therefore, we cannot ensure the security of any information you send to us and you do so at your own risk. The iAutomate Web site may provide links to third party sites. We do not review or control these sites and therefore suggest that you review the privacy policies of such sites.

The iAutomate web site gives users the ability to opt-out of receiving communication by contacting us directly via e-mail or contacting us directly via phone. Each electronic correspondence provides users the option to opt-out.